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For Immediate Release

“It’s Time to Dump that Dinosaur!” UniFocus’ Time & Attendance Makes Quantum Leap

*Web-based Technology for True Daily Punch Control;
Integrated Smart Clock, Payroll Processing and Dynamic Reporting*

DALLAS— JUNE 16, 2009—UniFocus, a global pioneer in the hospitality industry for performance, workforce management and closed-loop feedback solutions, announced its revolutionary release of Watson, R.M.™ Time & Attendance—once again setting a new standard for smart workforce management. UniFocus provides integrated scheduling, dynamic reporting, fixed fee payroll processing and integrated tax services with 24x7 web access.

Although workforce timekeeping systems have evolved over the years from simple time cards to punch clocks, the basic functionality has remained the same and is still consistently error-prone. The most commonly utilized methodology today is a time and attendance system of polling; however, there is no real-time mechanism that enables true daily punch control. Despite the fact that advanced technology is now available, stopgap efforts to build a better dinosaur continue—while the balance sheet struggles. ***It’s time to dump that dinosaur!***

“We are pleased to announce the latest release of UniFocus’ Watson, R.M. Time & Attendance, which now includes robust payroll processing and intuitive reporting capabilities,” said Mark Heymann, UniFocus President and CEO. “Our advanced approach to time and attendance utilizes a new user-friendly touch screen that functions as an integrated staff communications device, accessible to both employees and management; we have taken out the guesswork, enabling hospitality organizations to focus upon profitability and service.”

The Watson, R.M. Time and Attendance system integrates with biometric or badge-reader systems so that employees can be easily identified. UniFocus has now gone further by creating the first “electronic signature” feature for time and attendance, allowing paperless employee approvals on any changes to their timecard.

UniFocus also provides its Watson, R.M. Labor Management System, which incorporates sophisticated industry-specific statistical analysis to project short-term business volumes; and then optimizes workforce

schedules by identifying the critical relationships between key business volumes, such as number of guests to be served at any given point in time and the necessary staff to meet service standards.

“Our web-based workforce management system enables you to see the cost savings right away by preventing early punches or unauthorized overtime,” said Ken Heymann, UniFocus COO. “Along with T&A, there is built-in automated forecasting and scheduling functionality to ensure you have optimal staffing at the right time and place, so that service standards are never compromised and guests receive the service they desire.

“In addition, you can easily create group or individual schedules and run reports for absenteeism, time off, and see who is late or early,” continued Heymann. “Our clients enjoy smart time & attendance with seamless integration to labor budgeting, short-term forecasting and scheduling—all accessible from a single source.”

Since UniFocus’ Time and Attendance is web-based, even companies using manual solutions have access to labor information—any time, any place. At the touch of a button, time may be allocated to tasks for future job costing and various work distributions. And real-time management reporting provides the opportunity to make an instant assessment, quantify results and continuously improve performance.

Additionally, UniFocus’ Workforce Management is integrated with the company’s Budgeting application which enables flexible cost assessments in relation to actual business serviced and operating standards, thereby ensuring accurate evaluation of cost performance.

About UniFocus

Based in Dallas, UniFocus serves hospitality, casino and resort operations in the U.S. and overseas. UniFocus offers full-service operational analysis, management and staff training, financial and labor management applications, as well as staff, meeting planner and guest satisfaction measurement programs, along with a unique mystery evaluation system that can link service standard attainment to guest and employee perceptions. The resulting database allows UniFocus to uniquely correlate and benchmark each client’s performance to their particular competitive markets. Enhanced reporting capabilities allow hospitality executives to have a “total picture” overview of their operations, set strategic actions and gain asset value.

UniFocus is a Preferred Partner of The Leading Hotels of the World[®], a member of the American Resort Development Association (ARDA), a member of the Association of Collegiate Conference and Events Directors-International (ACCED-I), a Microsoft[®] Certified Partner, an affinity partner of the International Association of Conference Centers, a business partner of Destination Marketing Association International, and an allied member of the American Hotel & Lodging Association. For more information, visit www.unifocus.com or call 972-512-5100.

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